

# Q&A

## Food Donations

- **Who do you pick up from?**

We work with food businesses and organizations, including grocery stores, caterers, event centers, and cafeterias, to rescue surplus perishable food and deliver it to local nonprofits, such as shelters and pantries, that serve people facing food insecurity in our community.

- **Is Saving Grace a food pantry?**

We are not a food pantry and do not provide food directly to individuals. We are a logistics and distribution operation that rescues excess perishable food and delivers it the same day to our nonprofit partners that serve the community.

- **How much food is needed to schedule a pickup?**

We ask that you have 20-25 pounds, or enough to feed 20 people. Our trucks are designed to handle larger donations, and we want to be mindful of our carbon footprint.

- **Can I drop off a donation?**

Saving Grace does not have food storage capacity. However, we offer on-call pickups in the mornings. Call us the day before, if possible, to ensure we can fit your donation in our route.

- **What time do you pick up?**

Our operations run **Monday through Friday**, with food pickups scheduled in the **morning** for delivery the same day. If you have a large evening event, please call to schedule a pickup for the following weekday morning. We may also be able to arrange an after-hours pickup under the right circumstances.

- **Do you accept buffet food?**

We are unable to accept food that has been served on a buffet or otherwise open to the public due to food safety issues.

- **Can we be sued for donating food?**

Don't worry, you are covered through legal protections in the Good Samaritan/Bill Emerson Food Donation Act passed by Congress in 1996. You can learn more at [www.usda.gov/sites/default/files/documents/usda-good-samaritan-faqs.pdf](http://www.usda.gov/sites/default/files/documents/usda-good-samaritan-faqs.pdf)

- **What's the deal with bread?**

While we appreciate all food donations, we don't pick up bread items alone. We are happy to pick up bread/pastries alongside other perishable food items. Bread items do not need our refrigerated vehicles, plus our nonprofit partners are overwhelmed by excess bread products.

- **What if I don't meet the criteria to become a food donor?**

Many pantries in the area accept direct donations of food. As a last resort, we recommend composting your food waste with our friends at Hillside Solutions.

- **And if I do meet the criteria to become a food donor?**



***Schedule a Food Donation!***

**402.913.6776**

[www.savinggracefoodrescue.org](http://www.savinggracefoodrescue.org)